Summer Internship Opportunity at Avaya Labs Research

Project: Social User Context Determination Through Advanced Analytics

Time: Approximately 12 weeks, May-July 2015
Location: Basking Ridge, New Jersey

Social media and networks connect people with each other and also increasingly businesses with their customers, groups with their members, companies with current and prospective employees, and generally organizations with individuals. Avaya Labs Research is exploring the possibilities and boundaries of employing novel social media analytics to contextualize, personalize, and optimize different aspects of interactions between businesses and customers on social media. We are looking for an enthusiastic Ph.D. level candidate to contribute to an ongoing project in the area of context aware business-to-customer interactions on social media. The candidate must be interested in social media as it pertains to businesses, in developing creative ways to analyze social media data, and in formalizing context aware concepts. The candidate must have demonstrated experience on a conceptual level. Software implementation skills in Java would be a plus.

About Avaya Labs Research

We are the research arm of Avaya, a leading global enterprise communications company. Innovation is one of Avaya's core values, and Avaya Labs Research was created in 2000 as an offspring from Bell Labs, one of the world's premiere research institutions. Avaya Labs Research develops many of the technologies that allow Avaya to create industry-leading communications systems and software in this time of rapidly changing personal and business communication technologies. We are located in New Jersey, approximately 35 miles west of New York City.

Contact

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