Salary $45,000 - $55,000

Full Time

Residence Life is a self-funding auxiliary of the University of Arizona. Residence Life is charged with operating 24 student residence halls (commonly referred to as dorms) on the University of Arizona campus. These halls provide communities for more than 5,500 students annually. The Systems Administrator, Senior will manage and maintain Residence Life server infrastructure and assist in upgrading, maintaining, and build-out of disaster tolerance infrastructure. This position reports to the Assistant Director, Infrastructure Operations. Position requires driving University vehicles and/or golf carts.

Duties and Responsibilities
* Manages, maintains, and monitors Microsoft Active Directory infrastructure, and Exchange 2010
* Manages, maintains, and monitors Blackberry Enterprise Servers
* Assists in managing Virtual Server deployment using VMware ESX clusters
* Assists in managing complex storage and disaster tolerance infrastructure
* Assists in build-out of Active/Active and Active/Warm recovery capabilities
* Troubleshoots hardware and software systems. Optimizes systems performance
* Responds to network and computing emergencies as part of a 24x7 rotating on-call schedule
* Researches and resolves questions from users, management and other technical personnel
* Analyzes and determines the cause of systems software/hardware failures and/or performance deficiencies
* Evaluates, adapts and optimizes infrastructure and systems performance
* Evaluates, and tests impacts of firmware and software patches and updates
* Designs, develops or recommends, and documents new or revised systems or system utilities
* Participates in Technology Services On-Call rotation
* Occasionally works nights and weekends as needed to fulfill job responsibilities
* Performs related duties as assigned or required to meet Residence Life and University goals and objectives

Arizona Board of Regents Minimum Qualifications Five years of progressively responsible system administration and/or programming experience including the installation, testing and maintenance of hardware, operating and applications systems and utilities; OR, an Associate's degree in Management Information Systems, Computer Information Technology or related field AND four years of progressively responsible system administration and/or programming experience including the installation, testing and maintenance of hardware, operating and applications systems and utilities; OR, Any equivalent combination of experience, training and/or education.

Additional Minimum Qualifications
* Strong knowledge of Microsoft Windows 2003 and 2008 R2 Servers
* Knowledge of Microsoft PowerShell, Active Directory, and Group Policy
* Strong knowledge of Virtual Server Infrastructure
* Experience working with VMware ESX/ESXi
* Excellent customer service skills, with an ability to communicate effectively both verbally and in writing
* Valid Arizona Driver's License

Preferred Qualifications
* Experience with a wide range of computer operating systems and applications
* Experience supporting customers with a range of skill levels in computing environments
* Ability to work successfully with teams, both internal to Residence Life and with other campus technology centers

To Apply:
http://www.uacareertrack.com/applicants/Central?quickFind=201195

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